

## QUALITY POLICY

It is the Arville Group's objective to be recognised as the Technical Textile Specialists with the capability of designing, weaving, finishing, coating and fabricating specialist, and high quality, technical textiles and related coated and fabricated textile products for our customers.

To achieve this we are committed to:

### **Customer Satisfaction**

- Providing our customers with products and services that meet or exceed their requirements.

### **Continual Improvement**

- Measurable improvement of the effectiveness of our business and its management and operating systems.

### **Employees.**

- Providing training to employees to promote Continual Improvement.
- Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives.

### **Management System**

- Maintaining a management system compliant to ISO 9001 and applicable legal and regulatory requirements.
- Reviewing our management system on a continual basis for its robustness and integrity.
- Setting and reviewing performance objectives to meet our business goals.

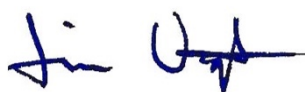
### **Environment**

- Maintaining operations that protect the environment and the natural resources of our communities and our nation. Please see our separate Environmental Policy for our detailed policy.

### **Safety**

- Providing a safe work environment for our employees and visitors at all times.
- Supplying products and services that are fit for purpose & safe to use.

Authorised by:



..... **Dated:** 21 April 2017 .....

**Jim Wight**  
Managing Director