

## QUALITY POLICY

It is Arville Group's objective to be recognised as a World-Class designer, manufacturer and supplier of technical fabrics and fabric components for industrial, protective apparel, reinforcement, filtration and other specialist uses.

**To achieve this we are committed to:**

### **Customer Satisfaction**

- Providing our customers with products and services that meet or exceed their requirements.

### **Continual Improvement**

- Measurable improvement of the effectiveness of our business and its management/operating systems.

### **Employees.**

- Providing training to employees to promote Continual Improvement.
- Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives.

### **Management System**

- Maintaining a management system compliant to ISO 9001 and applicable legal and regulatory requirements.
- Reviewing our management system on a continual basis for robustness and integrity.
- Setting and reviewing performance objectives to meet our business goals.

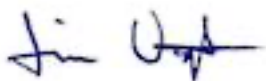
### **Environment**

- Maintaining operations that protect the environment and natural resources of our communities and our nation (please also see our separate Environmental Policy).

### **Safety**

- Providing a safe work environment for our employees and visitors.
- Supply products and services that are fit for purpose & safe to use.

Authorised by:



Date: 4 February 2021

**Jim Wight**, *Managing Director*